



Drive higher adoption and ensure value with better productivity and team collaboration



Office 365 has the potential to change the way mid- and large-sized companies work, but it's complexity and possibility for pitfalls often hinder employees instead of enabling them.

Trends Shaping Office 365

“ Many companies have less than 10% user adoption of O365 applications, mainly due to poor integration, onboarding and ongoing support. ”

Why SmarTek21 Office 365 & Productivity?

Microsoft Office 365 is one of the most effective suites of products for enabling employees to work smarter and more efficiently. It brings a comprehensive set of products together to address the needs of all employees, across all devices. But, it has its downfalls. Its breadth of capabilities and options can be overwhelming and may negatively impact user adoption if it's not properly configured and rolled out.

At SmarTek21, we'll help ensure a smooth rollout and provide ongoing support to help your employees continue to get the most out of Office 365. Not to mention, we have a track record of delivering results in less than 45 days, a proven process to shorten the time-to-ramp up and a methodology to ensure measurable success.

Migration and deployment professional services

- SmarTek21 uses a proven five-step methodology to identify the path to continued success: Assess -> Migrate -> Roll Out -> Optimize -> Support
- We have the experience to enable your infrastructure for on-premise, cloud and hybrid deployments
- We can support web and mobile implementations for better application adoption

Operational excellence ensures rapid return

- Our experts use best practices and proven methodology, including knowledge transfer to your team
- We will setup application performance monitoring
- We can configure analytics and business intelligence (BI) dashboards

Support helpdesk and application customization

- Rapid feature development and implementation with an average of 50 days using DevOps practices for feature enhancements
- Expertly staffed hotline with 24x7 tier two support desk
- Guaranteed SLAs for time to resolution

Leveraging Our Own Products

With SmarTek21, you get more than an experienced team and trusted services. You also get access to our line of products, which can work together with our solutions to address the need for better self-service and access to data sources.



SmartBotHub

Provide self-service FAQs & support for common tasks.



Enterprise
CloudConnect

Connect disparate data sources & migrate on-prem to the cloud.

Our Valued Customers



About SmarTek21

Since 2006, our customers have trusted us to deliver on their aggressive digital transformation projects and rescue them from technology challenges that stall their business. We provide outcome-based deliverables by combining project-driven professional services and ongoing managed services that help identify, deploy, optimize, and support the right technology and applications to deliver on our enterprise customer's specific business goals.

Our customers benefit from proven success accelerating digital evolution and transformation by focusing on their business outcomes, delivering technical competencies, and backing it with dependable operations reachable 24x7. We partner for the long run by offering a collaborative solution that helps ensure business goes smoothly today, tomorrow and for years to come.

Engage With Us Today

Call us today to discuss how SmarTek21 can ensure your technology delivers business value.



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For more information and to schedule a free consultation, visit [SmarTek21.com](https://www.smartek21.com)

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